

April 4, 2005

Montana Medicaid Notice

Pharmacy Providers

Member Number Now a Billable Number

Effective February 1, 2005, all providers (including pharmacies) can bill for services using the 7-digit member number assigned to Medicaid clients. This is a unique number generated by TEAMS. TEAMS stands for The Economic Assistance Management System, which is the client eligibility system used for Montana's public assistance programs.

The member number appears on Montana Medicaid's *Access To Health* identification card. The 9-digit client ID numbers currently used for billing on claims, i.e., social security numbers, will continue to be accepted for the foreseeable future. It is important to note that although the billable numbers are interchangeable, a reversal or an adjustment must be performed using the same number as originally billed.

For electronic claim submitters using third party/vendor software, if your software cannot accept a 7-digit client ID number, do not add leading or trailing zeros to the member number to create a 9-digit number. Providers in this situation should continue to use the 9-digit ID numbers until the software can be modified to accept a 7-digit client ID number.

Providers are reminded that possession of a *Montana Access To Health* card is not proof of eligibility. Eligibility must be verified through AVR, Faxback, MEPS, Medifax, or by contacting Provider Relations. See the September 5, 2003 provider notice for details.

Contact Information

For claims questions or additional information, contact Provider Relations:

Provider Relations in Helena and out-of-state: (406) 442-1837

In-state toll-free: 1-800-624-3958

Visit the Provider Information website:

<http://www.mtmedicaid.org>